



Form 1449 (Modified) Information Disclosure Statement By Applicant (Use Several Sheets if Necessary)	Atty Docket No. ASPTP001 Application No.: 10/981,560 Applicant: ELY et al. Filing Date Feb. 20, 2002 Group 2161
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U.S. Patent Documents

Examiner Initial	No.	Patent No.	Date	Patentee	Class	Sub-class	Filing Date
MN	A	5,452,348	09/19/95	Adams et al.			
MN	B	5,673,080	09/30/97	Biggs et al.			
MN	C	5,689,553	11/18/97	Ahuja et al.			
MN	D	5,737,321	04/07/98	Takahashi			
MN	E	5,963,547	10/05/99	O'Neil et al.			
MN	F	5,991,276	11/23/99	Yamamoto			
MN	G	6,018,360	01/25/00	Stewart et al.			
MN	H	6,038,302	03/14/00	Burok et al.			
MN	I	6,081,513	06/27/00	Roy			
MN	J	6,192,121	02/20/01	Atkinson et al.			

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Foreign Patent or Published Foreign Patent Application

Examiner Initial	No.	Document No.	Publication Date	Country or Patent Office	Class	Sub-class	Translation	
							Yes	No
MN	A	WO97/42728	11/13/97	WO	H04L	A2		
MN	B	WO98/13974	04/02/98	WO	H04L	A1		
MN	C	WO98/13995	04/02/98	WO	H04M	A1		
MN	D	WO98/17048	04/23/98	WO	H04M	A1		
MN	E	EP 0 817 451 A2	01/07/98	EP	H04M	A2		

Other Documents

Examiner Initial	No.	Author, Title, Date, Place (e.g. Journal) of Publication
MN	A	A DataBeam Corporation White paper, H.323 Version 2.0, A primer on the H.323 Series Standard, Pages 1-16.
MN	B	A DataBeam Corporation White paper, t.120, A Primer on the T.120 Series Standard, pages 1-16.
MN	C	Lucent Technologies, Inc., IP Exchange systems, Bringing Together All Your Communication on a Single Network, October 1998.
MN	D	XP-000777437 Fernand hollevoet, "The Any-Media Call Centre," Brussels, Belgium
MN	E	XP-000784128 Norbert Hahn, "Dialog via Internet Call Center," Berlin
Examiner /Minh Chau Nguyen/		Date Considered 09/14/2006

Examiner: Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.



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	Application No.:	10/081,560
	Applicant:	ELY et al.
	Filing Date	02/20/ 2002
	Group	2161

U.S. Patent Documents

Examiner Initial	No.	Patent No.	Date	Patentee	Class	Sub-class	Filing Date
MN	A	6,046,762	04/04/00	Sonesh et al.			
	B						
	C						
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Foreign Patent or Published Foreign Patent Application

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U.S. Patent Documents

Examiner Initial	No.	Patent No.	Date	Patentee	Class	Sub-class	Filing Date
MN	A	6,122,364	09/19/2000	Petrunka et al.			
MN	B	6,526,041	02/25/2003	Shaffer et al.			
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MN	A	5,568,544	10/22/1996	Keeler et al.			
MN	B	6,173,053	01/09/2001	Bogart et al.			
MN	C	6,366,658	04/02/2002	Bjornberg et al.			
MN	D	6,424,709	07/23/2002	Doyle et al.			
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